NASA SEWP VI Ordering Guide

EKIN Solutions, Inc. | Category B and Category C
Version 1.3, November 4, 2026

Contract holder	EKIN Solutions, Inc.
Category B contract	80TECH26D1083 (Enterprise-wide IT Service Solutions)
Category C contract	80TECH26D0341 (IT Mission-Based Services)
Contract type	Multiple-award IDIQ Government-Wide Acquisition Contract (GWAC)
Ordering period	November 1, 2026 through October 31, 2036
Program ceiling	$20B
Task order types	FFP, LH, T&M; open to all federal agencies
UEI / CAGE	EATLJWKP3RE4 / 7V4K9
Business size	Small business, SBA 8(a) certified
Address	22375 Broderick Dr, Suite 200, Sterling, VA 20166
SEWP web page	https://ekinsolutions.com/nasa-sewp-vi

1. General Overview

1.1 About EKIN Solutions

EKIN Solutions, Inc. is an SBA 8(a) certified small business founded in 2014 and based in Sterling, Virginia. EKIN provides cloud, application modernization, data analytics, DevSecOps, and cybersecurity services to federal agencies. EKIN holds CMMI DEV and SVC Level 3 appraisals. It is certified to ISO 9001:2015 and ISO 20000-1:2018.

1.2 About NASA SEWP VI

NASA SEWP (Solutions for Enterprise-Wide Procurement) is a multi-award GWAC administered by the NASA SEWP Program Office. It provides information technology, communication, and audio-visual solutions and services to all federal agencies. The SEWP VI ordering period runs from November 1, 2026 through October 31, 2036. SEWP VI supports firm-fixed-price, labor-hour, time-and-materials, and other pricing arrangements.

The program is funded through an agency administrative handling fee not to exceed 0.34% of the total order price. The fee is included in quoted prices.

1.3 EKIN Scope Under SEWP VI

Category	Scope EKIN offers
B: Enterprise-wide IT Service Solutions	Cloud migration and managed operations (AWS, Azure, OCI); Microsoft 365, SharePoint Online, and Power Platform; enterprise application operations and maintenance; IT service management; identity, access, and Zero Trust services.
C: IT Mission-Based Services	Legacy application modernization and agile development; DevSecOps pipelines and automated security testing; data engineering, analytics, and Power BI; AI solutions; cybersecurity including NIST RMF, ATO support, and continuous monitoring.

2. Program Management Contacts

Each contact below is an individual EKIN employee with a personal work email. EKIN does not use team or mass distribution addresses for SEWP contacts.

SEWP role	Name and title	Phone	Work email
Program Manager	Alex Cucciniello Program Manager	201.962.6413	alex@ekinsolutions.com
Deputy Program Manager	Satish Dronavalli Deputy Program Manager	(703) 424-0077	satish@ekinsolutions.com

3. How to Obtain a Quote

The SEWP Quote Request Tool (QRT) is the recommended method for requesting quotes. It supports fair opportunity and the required decision documentation. The QRT is available at www.sewp.nasa.gov.

- **Services.** Issue an RFQ through the QRT under Category B (80TECH26D1083) or Category C (80TECH26D0341). Include the statement of work, period of performance, and requested response date.
- **Hardware and software.** EKIN quotes hardware and software only when the items are part of a service solution and listed on its SEWP VI contract, per clause A.1.13. Request these items through the QRT with the related service requirement.
- **Direct requests.** Agencies may also contact an EKIN sales contact below. EKIN still responds within SEWP rules and only with items on its contract.

3.1 Sales Contacts

Role	Name and title	Phone	Work email
Primary sales contact	Alex Cucciniello Program Manager	201.962.6413	alex@ekinsolutions.com
Alternate sales contact	Satish Dronavalli Deputy Program Manager	(703) 424-0077	satish@ekinsolutions.com

4. Installation, Warranty, and Support Procedures

EKIN delivers IT services under SEWP VI Categories B and C. These procedures apply to every EKIN SEWP order.

- **Installation and implementation.** Before work begins, EKIN confirms scope, schedule, site access, security requirements, and acceptance criteria with the ordering agency.
- **Basic warranty.** EKIN services are warranted under the terms of the SEWP VI contract and the individual delivery order. EKIN corrects nonconforming deliverables at no added cost.
- **Extended warranty.** Extended warranty or extended support is available when the RFQ requests it. It is quoted and ordered as a separate line item.
- **Technical support.** EKIN provides technical support for the period of performance stated in the delivery order, through the support contacts below.
- **Software support.** For software EKIN develops or configures, EKIN provides defect correction and configuration support during the period of performance. Third-party software support follows the manufacturer terms quoted on the order.
- **Post-delivery support.** Report any post-delivery issue to the primary support contact. EKIN acknowledges the issue and coordinates a resolution plan with the ordering agency.

4.1 Post-Delivery Support Contacts

Role	Name and title	Phone	Work email
Primary support contact	Alex Cucciniello Program Manager	201.962.6413	alex@ekinsolutions.com
Alternate support contact	Satish Dronavalli Deputy Program Manager	(703) 424-0077	satish@ekinsolutions.com

5. Order Troubleshooting Procedures

Use these steps to resolve questions on order status, modifications, invoicing, or delivery.

- **Step 1.** Contact the customer service contact below. Include the agency order number and the SEWP control number.
- **Step 2.** EKIN acknowledges the request and reports the status or a proposed fix.
- **Step 3.** Unresolved issues are escalated to the Deputy Program Manager.
- **Step 4.** Agencies may contact the NASA SEWP Program Office at any time (Section 8).

5.1 Customer Service and Order Troubleshooting Contacts

Role	Name and title	Phone	Work email
Customer service	Alex Cucciniello Program Manager	201.962.6413	alex@ekinsolutions.com
Escalation	Satish Dronavalli Deputy Program Manager	(703) 424-0077	satish@ekinsolutions.com

6. Fair Opportunity and Requests for Quotes

SEWP VI is a multi-award GWAC. The Fair Opportunity clause of the contract (A.1.13) states:

> *"Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools."*

"The Contractor shall not market, quote or otherwise offer for sale, any IT Solutions not listed under this contract, until the said solutions are included in the SEWP database of record."

"If the Government issues a Request For Quote (RFQ) or a Market Research Request (MRR), the Contractor may only respond with items available on their Contract."

"Unless the RFQ specifically allows for partial quotes, the Contractor must respond fully to all requirements specified in the RFQ."

Each contract holder must be given a fair opportunity to be considered for each order exceeding $10,000, per FAR 16.505(b)(1). The SEWP QRT is the recommended method to meet this requirement.

7. How to Order

Step	Action
1. Define the requirement	Prepare the statement of work. EKIN can support a scoping discussion on request.
2. Request quotes	Issue an RFQ through the SEWP QRT under Category B or C.
3. Evaluate and award	Evaluate responses and issue the delivery order to EKIN, citing the EKIN SEWP VI contract number.
4. Submit the order	Submit the order per the SEWP ordering instructions at www.sewp.nasa.gov. EKIN confirms receipt and begins work.

8. NASA SEWP Program Office

SEWP Help Desk	help@sewp.nasa.gov | (301) 286-1478
Hours	Monday to Friday, 7:30 AM to 6:00 PM ET
Website	https://www.sewp.nasa.gov

9. Related Links

- EKIN Solutions home page: https://ekinsolutions.com
- EKIN NASA SEWP VI page: https://ekinsolutions.com/nasa-sewp-vi
- This ordering guide: https://ekinsolutions.com/EKIN_NASA_SEWP_VI_Ordering_Guide.pdf
- NASA SEWP home page: https://www.sewp.nasa.gov

10. Document Control

This guide is an electronic soft copy for customers to download and print. It follows the ordering guide requirements of the SEWP VI contract (Attachment A, Section A.6). It is available before placement of the first delivery order. EKIN updates it within 10 business days of any contract modification. All mandatory information on the EKIN SEWP web page is included in this guide. Current version: Version 1.3, November 4, 2026.